

*The Alliance Newsletter*

## CHARNES RETIRING MACHOVEC APPOINTED INTERIM EXECUTIVE DIRECTOR

**Alliance Website**  
<http://www.coalliance.org>



**A**lan Charnes, the Executive Director of the Colorado Alliance of Research Libraries since 1991 announced his plan to retire effective August 31. George Machovec, currently Alliance Associate Director, will become Interim Executive Director on September 1. The Alliance was launched in 1974 by five library directors seeking ways to improve service through collaboration and resource sharing. Charnes is the second person to lead the Alliance, having succeeded Ward Shaw, CARL's principal developer. Charnes, who previously served as Denver Manager of Revenue, Executive Director of the Colorado Department of Revenue, Executive Director of the Colorado Department of Planning and Budget and Staff Director of the Joint Budget Committee of the Colorado General Assembly said, "This is the best job I ever had. The work was fun, important and the results satisfying".

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During his tenure, Charnes led the Alliance through a period of significant change. The Alliance was a single-purpose organization tied together by the CARL Integrated Library System. It became an entrepreneurially-oriented consortium providing a variety of services to its twelve members. A particularly important service in these days of limited funding is the group acquisition of electronic databases, currently totaling \$10.6 million in purchases at consortial discounts on behalf of 181 purchasing "clusters".

In 1995, the CARL Integrated Library System and "UnCover", an article request and delivery system, were sold to Knight-Ridder Information Inc. These two services had been previously spun off as for-profit subsidiaries of the non-profit parent. Funds from this sale have permitted the Alliance to offset member assessments as well as providing start-up money for initiatives such as the Alliance Digital Repository.

The Alliance also has assumed a service role beyond its membership. The Prospector union catalog is operated by the Alliance through forty participating libraries, making over twenty-five million items available to over 2.6 million library users. Similarly, the Alliance developed the GOLD RUSH electronic discovery and management service which is provided free to all Alliance libraries and licensed by over eighty libraries in the US and Canada.

An article in the current issue of "Collaborative Librarianship" contains a "Tribute to Alan Charnes" from many of the colleagues with whom he has served during his twenty years as Executive Director. Joanne Lerud-Heck, Director of the Library at the Colorado School of Mines and currently Chair of the Board of Directors of the Alliance said, "As one of the members of the Search Committee who selected Alan Charnes, I certainly knew he was the best candidate for the position but must admit I had no idea how exceptional his ser-

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**Alliance**

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vice would prove... The Alliance was never stagnant and always responsive to the needs of the member institutions and the users of the many libraries."

Tom Sanville, Director of Licensing and Strategic Partnerships at Lyris, former Director of OhioLINK and long-time leader of the International Coalition of Library Consortia, stated that, "We will miss his optimism about how to go forward, always framed with both a make the future happen attitude as well as a realistic attitude. We will miss the always positive influence and leadership he has brought to our activities." Sanville, Charnes, Machovec and five others were the founding members of ICOLC, now an international organization of nearly one hundred library consortia meeting twice a year, once in North America and once in Europe. ICOLC's 2012 North American conference will be held in Denver.

Upon retirement, Charnes plans to spend considerable time in Florence, Italy where his son operates Charnes Tours, a bicycling and walking tour business and in Towson, Maryland with his daughter, son-in-law and granddaughter.

## REED NAMED DEAN OF UNIVERSITY LIBRARIES AT UNC



**H**elen I. Reed has been named Dean of the University Libraries at the University of Northern Colorado by President Kay Norton. Reed, who served as Interim Dean for the past fifteen months while a national search was conducted, has thirty-five years of experience in university library administration, including twenty years as Associate Dean of UNC Libraries. Previously, she worked in libraries at Duke University and Northwestern University.

Reed has served UNC through participation on university-level groups such as the Higher Learning Commission Steering Committee, the Academic Plan Steering Committee, several information technology committees, worked with the Graduate School and Information Management and Technology and in her capacity as Interim Dean, on Academic Council. As the

Libraries institutional liaison to the Colorado Alliance of Research Libraries, Reed serves on the Alliance Member Council and as an interim member of the Alliance Board of Directors. She also serves on many Alliance committees, including the Alliance Digital Repository Directors Group and ADR Services Committee.

Alan Charnes, Executive Director of the Alliance stated that, "I have known Helen for many years and it is always a pleasure to work with her. She is quick to ask the right questions, understand the issues, clearly state her opinion and assist the group in coming to a sound conclusion. The leadership qualities she has displayed in her work with the Alliance will be seen in her position as Dean. Her appointment is well deserved."

Reed holds a Bachelor's degree from Allegheny College and a Masters in Library Science from the University of Michigan.

## ROBIN DEAN HIRED AS NEW ADR DIRECTOR

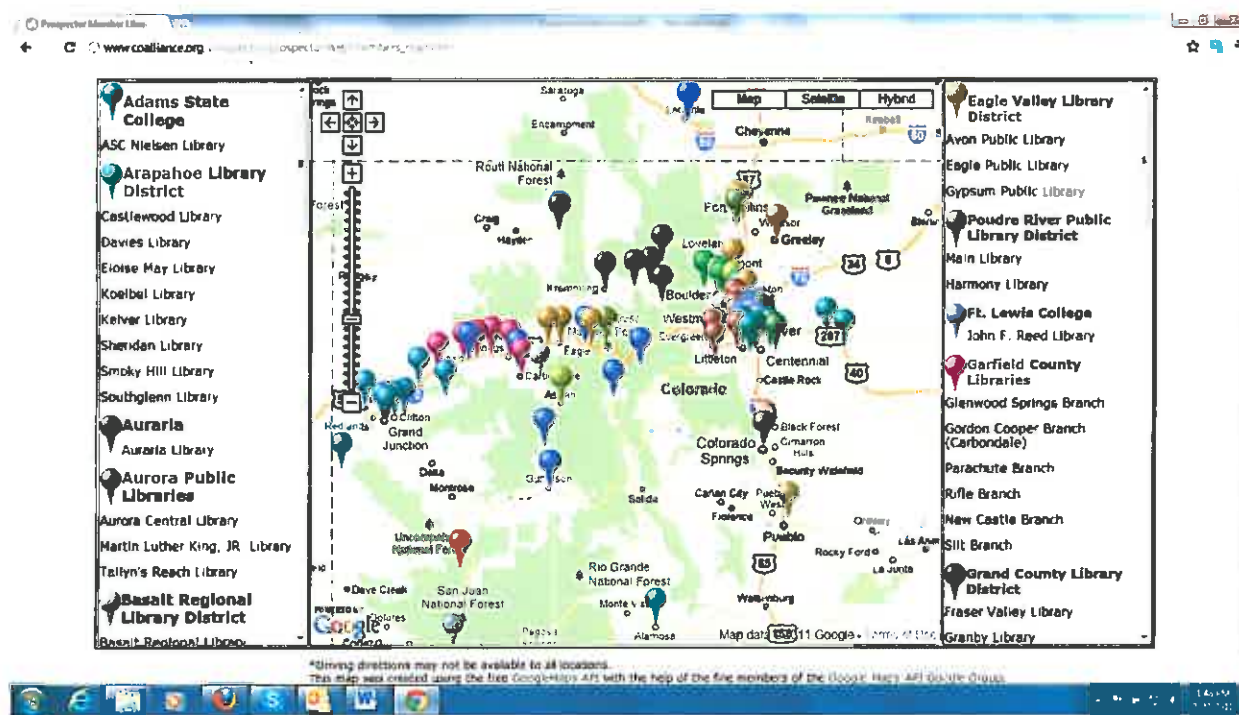


Robin Dean has been appointed as the new Director of the Alliance Digital Repository (ADR) effective August 1, 2011. She was selected after a national search process. Robin received an MLIS from the University of Denver in 2008. Her previous work experience includes marketing/communication for a chemical instrumentation company, records management at the University of Denver and Continuing Education Coordinator at the Colorado Library Consortium (CLiC). For the last year Robin has held the half-time position of ADR Member Support Services Coordinator. Because of her experience in working with ADR, she will be able to hit the ground running.

"It's an exciting time for ADR Services as we expand and improve the ways we provide long-term management and access to digital collections for our members. I'm looking forward to continuing to serve ADR member institutions and the broader digital repository community in my new role as ADR Services Director."

## Prospector Expansion and Transformation

During the first half of 2011 the Prospector union catalog has gone through its largest growth phase since its inception. The addition of new libraries, expanded use of the Encore discovery interface and the addition of a mobile interface all add up to big changes.



Prospector's 40 Libraries have over 90 branch pick-up locations

### Marmot Library Network

Fifteen academic and public libraries from the Marmot Library Network (<http://www.marmot.org/>) were added to Prospector in the Spring and Summer of 2011. These libraries have brought Prospector to a total of 40 participating libraries.

Marmot primarily reflects Western Slope and mountain libraries with one new Front Range library (Colorado Christian University). The four school districts in the Marmot system were not added to Prospector, however, these school districts work closely with their local public libraries to make sure that K-12 students have access to materials in their lifelong learning activities.

In order to optimize courier delivery times Prospector instituted regional routing in May 2011. The courier system has two primary sorting centers in Colorado, one in Denver and the other in Grand Junction. By using special functionality integrated in the INN-Reach software, we have configured the system to have Prospector fulfillments take place within each courier sorting zone. This speeds delivery times and is a green initiative because materials are delivered to nearer libraries whenever possible.

### Encore Discovery Interface

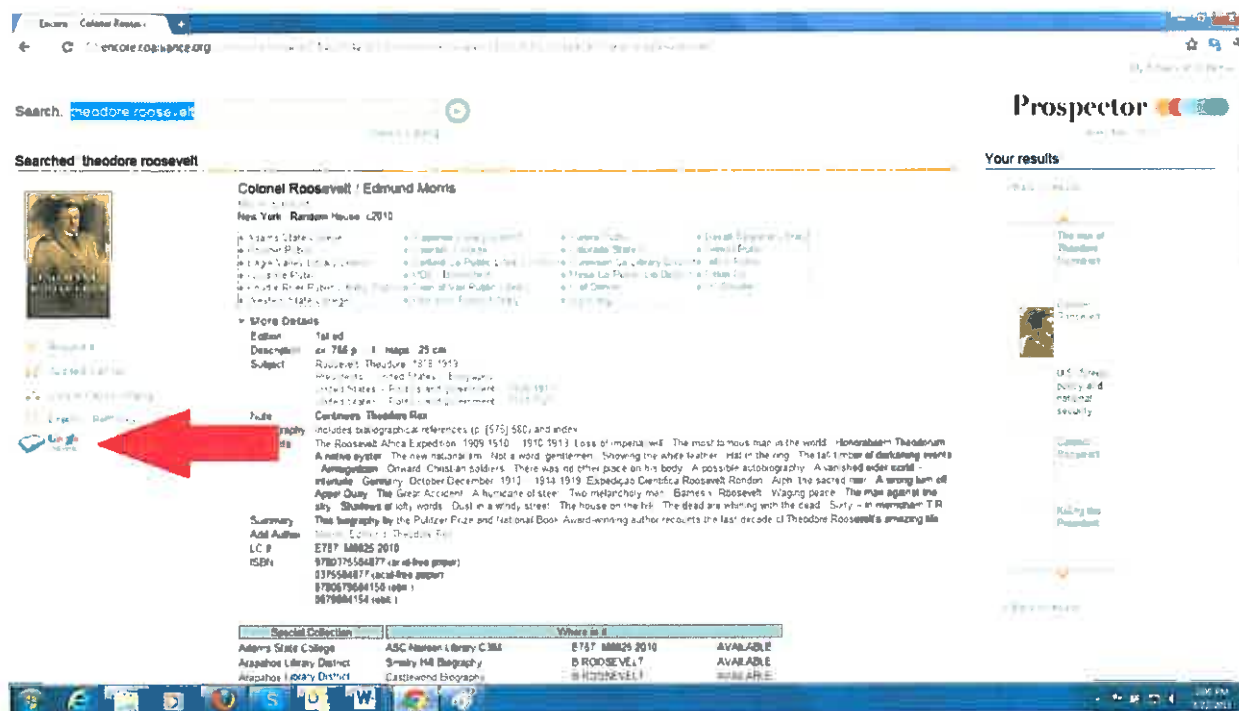
The Encore discovery interface has continued to be very popular with end users. It provides an improved search and discovery interface with facets for limiting searches by format, language, date, geography and other key elements.

Encore was updated to version 4.0 in May 2011 and among its new features is the addition of a Google Preview link for books. This link appears at the full record for a book and will lead the reader to a preview of the book being offered by Google Editions. Readers will be able to view portions of the book in a book reader and it will help the user determine if this book is worth requesting through Prospector. In some cases, if full access to the book is not needed this peek into the book may be all that is needed. The Google Pre-

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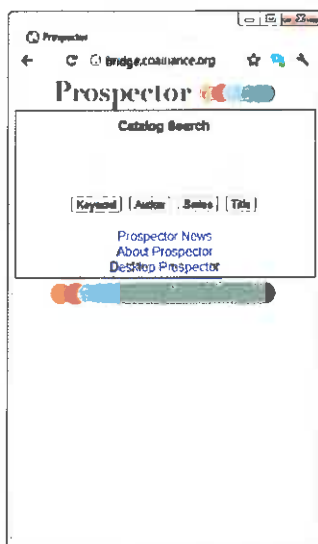
view link only appears on about 20% of the full book records in Prospector as the union catalog has a long tail of historical, governmental, specialty and international publications not distributed through Google Editions.



### Google Preview to Peek Inside a Book

### Prospector Mobile

Prospector has a new mobile Web service (<http://bridge.coalition.org>) which supports the growing use of smartphones and other handheld computing devices. The interface is not a product-specific app but rather a mobile friendly Web interface so that it is universally accessible to any small screen device. Although functionality on the mobile interface is not as rich as the desktop version of Prospector, it still supports core functionality and the ability to borrow materials right from your smartphone. Give it a try!



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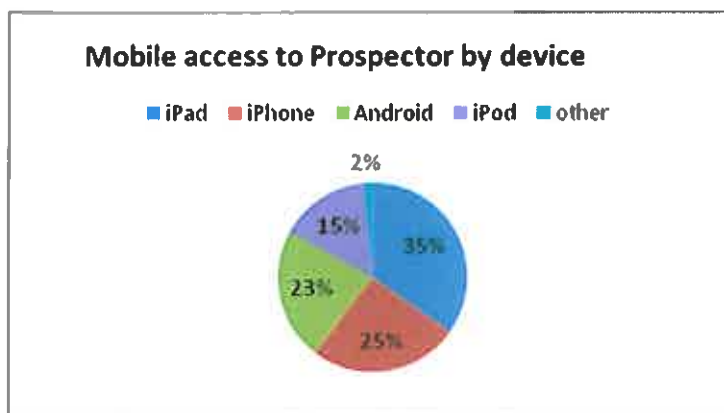
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### Prospector by the numbers...

Since launching the new Encore interface in August 2010, Prospector has had almost a million visits, 43% of which are new. While most traffic to Prospector comes from the densely populated Front Range region, since Marmot joined Prospector, we are seeing a dramatic increase in visits from places like Grand Junction, Glenwood Springs and Vail. About 80% of traffic comes from referring sources-searches transferred from local catalogs to Prospector and 20% of traffic comes directly to Prospector, not through a local system.

The average time spent on the site is about 9 minutes. This is quite lengthy when considering the average time spent on most websites is closer to 3 minutes. Another interesting statistic is the depth of a visit. This tracks how many pages one views during a visit to Prospector. As one might expect, a large number of these visitors, about 18% view only one page. However, almost 10% of the overall visitors view 20 or more pages in one visit. Not only is Prospector a tool for research sharing, but it also supports more in depth research needs.

In the last year, we've seen a steady rise in access to Prospector through mobile devices. The iPad leads the way in this type of access followed by the iPhone and then the Android. We anticipate a healthy growth in this area particularly with the launch of the mobile interface.



Prospector remains a popular requesting tool; nearly 650,000 holds were fulfilled through Prospector in the last fiscal year. However as libraries continue to license and purchase more electronic resources such as audio and ebooks and ejournals, Prospector becomes a tool for discovery. Most of the electronic resources on Prospector are only available to the local library who licenses them, but it's still important for patrons to be able to discover these resources through Prospector. In the past year, we have also added some large collections to Prospector such as ERIC documents and OSTI government reports, the vast majority of which are online. In the upcoming year, we also plan to harvest open access digital collections that can be discovered and accessed through Prospector.

### Denver Public Library

Denver Public Library switched integrated library systems in early 2011 and has been deactivated in Prospector since December 20, 2010. Contracts have been signed and arrangements are now underway to incorporate them back into Prospector from their new Polaris system. This will be accomplished using the DCB (Direct Consortial Borrower) bridging software created by Innovative Interfaces. The first step will be to remove their old existing records from Prospector and then to do a fresh ingest. Although the exact dates for their activation in Prospector is not yet known, it should be sometime later in 2011.

# STAYING ON TRAC: DIGITAL PRESERVATION WORKSHOP

On July 7-8, 2011 LYRASIS offered a workshop called "Staying on TRAC: Digital Preservation Implications and Solutions for Cultural Heritage Institutions" at the University of Denver. The program was co-sponsored by the Colorado Alliance of Research Libraries, Penrose Library and the Library & Information Science Program at the University of Denver. Robin Dale (director of digital services for LYRASIS) and Priscilla Caplan (Assistant Director for Digital Library Services at the Florida Center for Library Automation) presented a well-designed program to 30 participants including representatives from most Alliance libraries as well as repository experts from many federal agencies including NCAR, NREL and USDA.

Digital preservation is much more than just depositing digital objects in a repository and doing system backups. The workshop was built around the *Trustworthy Repositories Audit & Certification: Criteria and Checklist (TRAC)* guidelines which were developed from the OAIS framework by a task force under the auspices of the Research Libraries Group (now part of OCLC) and the National Archives and Records Administration (NARA). A new version of the Checklist, Trusted Digital Repository (TDR) is currently being assessed by ISO.

In addition to an excellent historical background on digital preservation, the program looked at many of the key elements in the TRAC guidelines including: organizational infrastructure, determining functional needs and responsibilities of a preservation program. An overview of available preservation solutions was offered and included Archivematica, Chronopolis, DAITSS, DuraCloud, HathiTrust, MetaArchive, Private LOCKSS Networks (PLN), OCLC Digital Archive, Rosetta and the Safety Deposit Box. Each of these solutions has a unique genesis and each has their own strengths and weaknesses.

The program concluded with a healthy discussion among participants and covered financial issues, getting administrative support and moving a preservation plan into action.

## *Alliance Listserv*

### **To Subscribe:**

- email to: *listserv@list.coalliance.org*
- subject line of email: leave blank
- in the text of the message:  
*subscribe alliance-l Firstname Lastname*

### **To Unsubscribe:**

- email to: *listserv@list.coalliance.org*
- subject line of email: leave blank
- in the text of the message: *unsubscribe alliance-l*

### **To Post a Message to the Listserv:**

- email to: *alliance-l@list.coalliance.org*
- subject line of email: put topic of your message
- in the text of the message: the content of your message

For additional information or assistance, contact: George Machovec. Phone 303/759-3399 Ext.101; Fax: 303/759-3363; email: [george@coalliance.org](mailto:george@coalliance.org)

## Alliance

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